

Terms & Conditions

As the Hirer, you agree to the Terms and Conditions of CRAI Activity Park. These terms and conditions form an integral part of the hire agreement with CRAI Activity Park. Upon confirmation of your booking you will be bound by these terms and conditions.

A copy of these terms and conditions are available on the website and by request. You are asked to confirm that you have read the Terms and Conditions of CRAI Activity Park upon completion of your booking form.

Definitions

The 'Hirer' is the person entering into a hire agreement with CRAI Activity Park, and whose name appears at the top of the booking form. The Hirer accepts full legal liability for all equipment, irrespective of whether the said equipment is for their personal use, or that of another member of his/her party booked.

By agreeing to these terms and conditions of hire, the Hirer agrees to enter a contract with CRAI Activity Park.

The "Equipment" includes but is not limited to item(s) provided as part of the Hire package as advertised by CRAI Activity Park. The equipment is the responsibility of the Hirer from the date from which the equipment has been hired from CRAI Activity Park until the date and time of departure as specified on the booking form.

The Hirer agrees to complete all relevant activities identified on the "Leaving Checklist" later in these terms and conditions.

CRAI Activity Park undertakes:

To send a confirmation of booking within ten days of receipt of the booking form and payment of the deposit. A receipt will be sent upon payment of the final balance.

To provide equipment that is in good working order.

Conditions of hire

The Hirer accepts full responsibility for the safety of their group whilst staying at CRAI Activity Park. In addition the Hirer takes responsibility for the safety and safe use of all CRAI Activity Park equipment for the duration of the hire period.

The Hirer must be able to identify themselves if requested by a member of staff of CRAI Activity Park. CRAI Activity Park reserves the right not provide any equipment or to cancel a booking if the Hirer does not identify themselves.

Charges will be made for the damage of equipment during the hire period. The charge will not be greater than the total cost of a replacement item. The Hirer agrees to pay for all the costs incurred in repairing/replacing the item.

The Hirer agrees to not modify the CRAI Activity Park in any way. If the Hirer does have a need to modify the CRAI Activity Park in any way, they must contact CRAI Activity Park immediately beforehand.

The Hirer takes full responsibility for the actions of third parties that they bring or allow onto the park including any damage, safety or fire risks and the consequences that result from such risks.

All equipment provided as part of the Hire Agreements remains the property of CRAI Activity Park. The Hirer must not hire out the equipment or CRAI Activity Park to any third party without written agreement from CRAI Activity Park.

The Hirer agrees to only have the specific number of people staying as per the confirmed booking or to inform CRAI Activity Park of any changes to numbers and pay any additional costs incurred because of these changes.

CRAI Activity Park will always endeavour to provide good Service. However, due to the nature of camping and adverse weather conditions, some water may enter the buildings. CRAI Activity Park cannot be held responsible for acts of God.

A non-refundable deposit of £50 is required at the time of booking. Please note that your booking will not be confirmed until the deposit has been paid in full. Where the £50 Deposit exceeds the total amount of the booking, the full amount is due at time of booking and will be non-refundable in the event of cancellation by the Hirer.

Confirmed numbers must be received by the CRAI Activity Park no less than 2 weeks prior to arrival. The final balance due will be based upon the confirmed numbers if different to the original booking. The full balance of the hire charge is payable no less than 1 week prior to the commencement of the Hire. Any booking received within 4 weeks of the start of Hire must be paid in full at the time of booking.

CRAI Activity Park reserves the right to request a security deposit of £100 from any Hirer at any time. The security deposit will be used to make good any damage or cover any additional costs incurred by CRAI Activity Park due to the Hirers Actions.

CRAI Activity Park accepts no liability for loss or damage to personal possessions or injury or death to themselves or third parties who use the equipment.

The Buildings

Under no circumstances are naked flames (including candles) or Barbecues allowed in any building. It is the responsibility of the Hirer to ensure that any naked flames outside are at a safe distance from any equipment, equipment belonging to a third party or to third parties themselves.

All our buildings are strictly non-smoking. – Tobacco smells will be considered as deliberate damage and a charge made to rectify.

It is the Hirer's responsibility to make sure the building floor and all furnishings are kept in a safe condition – even in poor weather conditions.

It is the Hirer's responsibility to check that all equipment is present and in good working order as noted on the confirmation of booking. Any concerns must be reported immediately to CRAI Activity Park.

Cancellation

CRAI Activity Park reserves the right to cancel or amend a booking or any part of a booking for any reason. In the event of a cancellation by CRAI Activity Park, compensation will be limited to a full refund or any monies paid for the elements cancelled. CRAI Activity Park will not be liable for any consequential loss or damage howsoever incurred.

Cancellation fees

The following cancellation fees are applicable depending on how many days before departure the Hirer informs CRAI Activity Park in writing of the cancellation.

- 0-28 days before departure = no refunds.
- 28-42 days before departure = 50% of the value of the total booking cost.
- More than 42 days before departure = a full refund will be given less the deposit.

Force Majeure

While every effort will be made by CRAI Activity Park to carry out any order accepted, we are unable to accept any liability or pay compensation for any event classed as a Force Majeure. Force Majeure is defined as circumstances which prevent the performance of the contract which are totally outside our control, and include but are not limited to war, threat of war, riot, civil strife, terrorist activity, natural or nuclear disaster, fire, adverse weather conditions, industrial action or dispute, technical problems to transport, port closure, congestion at a port or airport, epidemic or disease.

Arrival and departure.

The check-in time for the Hirer to enter the CRAI Activity Park is 4pm unless a prior arrangement has been made in writing with CRAI Activity Park.

The departure time for the Hirer to depart the CRAI Activity Park is 12.00pm (Midday) unless a prior arrangement has been made in writing with CRAI Activity Park.

Late departure

If the Hirer does not vacate the property by the time stated on the confirmation of booking CRAI Activity Park reserves the right to charge a fee of 50% of the total amount for a 1-night hire.

Finally

We reserve the right to amend our website and our terms and conditions at any time, without prior notice.

Leaving Checklist

The Activity Park is run by Volunteers and strives to keep costs as low as possible. To help us achieve this we would ask that you complete the following tasks when leaving the site:

- **General**
 - Report Any Damage
 - Pick up all Litter and place in Bins
 - Empty all bins used into the skip near the carpark
- **Camping**
 - Ensure that all litter and equipment is removed from site (including broken tents etc.)
 - The campfire circle has had all embers removed and disposed of considerately and safely
- **Lodge**
 - Ensure that all washing up has been done
 - Ensure all Kitchen bins are emptied of Rubbish and waste food disposed of.
 - All rooms swept out and floors mopped or vacuumed.
- **Dormitories**
 - Ensure no litter is left
 - Vacuum the floors
- **Activity Barn**
 - Ensure no litter is left
 - Ensure chairs are stacked at the edge of the room tidily
 - Ensure tables are moved to the edge of the room
 - Floors swept
- **Activities**
 - Report any damages
 - Allow wet equipment to dry
 - Ensure all equipment is returned in a state fit to be used again.